





Professional Services

	Web CMS Basic	Web CMS Pro	Web CRM Basic	Web CRM Pro
	 soholaunch <small>Website Builder for Business</small>	 Joomla! <small>...because open source matters</small>	 SUGARCRM	 info@hand
Installation	Install software on the server	Install software on the server	Install software on the server	Install software on the server
Setup	Install template, setup initial menus, and create content pages	Install template, setup initial content sections, navigation menus	Assist with initial admin setups and data imports	Assist with initial admin setups and data imports
Implement	Create detailed page layouts and setup component pages	Create detailed page layouts and setup component pages	Assist with staff workflow planning	Assist with staff workflow planning and integration with Web CMS
Training	Flash videos and webinars	Flash videos and webinars	Flash videos and webinars	Webinars
Support	Phone and web-based (online tickets, FAQ, documentation, and Knowledge Base)	Phone and web-based (online tickets, FAQ, documentation, and Knowledge Base)	Phone and web-based (online tickets, FAQ, documentation, and Knowledge Base)	Phone and web-based (online tickets, FAQ, documentation, and Knowledge Base)
Software Updates	Updates installed as released and tested	Updates installed as released and tested	Updates installed as released and tested	Updates installed as released and tested
Custom Programming (Open Source)	Custom graphics, CMS alterations, new template and module development	Custom graphics, CMS alterations, new template and module development	Custom fields and screens	Custom fields and screens